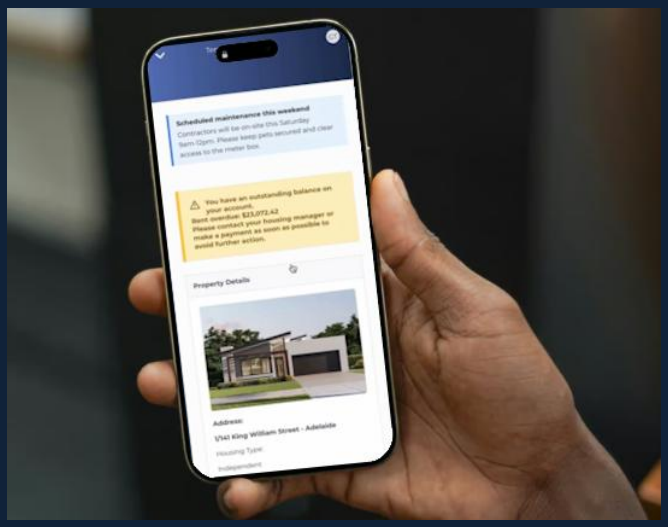
BHM Web

Manage – Empower - Deliver

Purpose-built for Community Housing Providers

Community Housing Providers operate in a complex and demanding environment. Tight funding constraints, increasing regulatory responsibilities and the diverse needs of tenants and clients all place pressure on your people and resources.

To deliver quality services, you need more than a system for managing properties and tenancies. You need a complete view of your organisation, with the information and tools to make informed decisions, manage day-to-day operations and respond quickly to changing priorities.



BHM Web brings together the essential functions of your organisation in one connected system, giving your team access to accurate, up-to-date information wherever they work.

A comprehensive suite of integrated modules

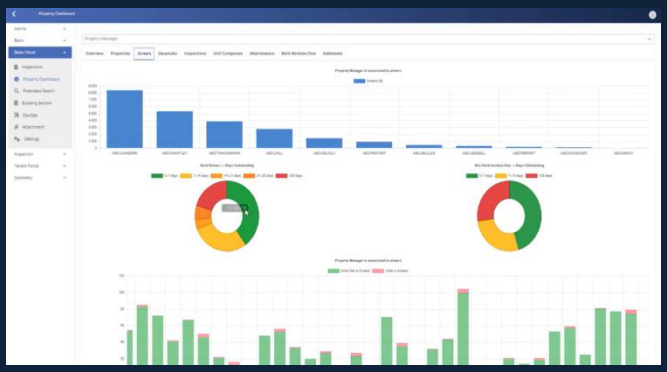
BHM Web brings together the core functions of your organisation in a single solution:

- **Property and Tenancy Management** – manage properties, tenants, rent, payments and tenancy administration.
- **Contact and Call Logging** – maintain a record of interactions and communications.
- **Document and File Linking** – keep relevant documents and files connected to business records.
- **Asset Maintenance** – coordinate maintenance activities and manage property assets.
- **Finance and Accounting** – manage financial operations, budgets, payments and reporting.
- **Contract Management** – manage contracts and associated information.
- **Payroll and Human Resources** – payroll processing, employee records and leave management.

One integrated solution

From property and tenancy management to finance, maintenance, assets, suppliers, payroll and employee management, BHM Web provides the breadth of capabilities you needs manage your entire operation.

Integrated dashboards provide real-time visibility, while attractive portals and mobile access puts engagement into the hands of tenants and employees. Your team can access the information they need in the office or in the field, manage their portfolios and respond to clients efficiently.



BHM Web brings together the tools your team relies on - contact and call logging, document management, maintenance workflows and onsite property inspections. Take advantage of bank-feeds and AI-assisted invoice processing. Reduce manual handling, while integrated financial and tenancy processes minimise duplication and administrative effort.

Whether you manage properties owned by your organisation or provide management services for third-party owners, BHM Web supports the complexity of different operating arrangements and the ability to run separate financial entities and profit-and-loss structures.

Built on experience.
Backed by people who understand.

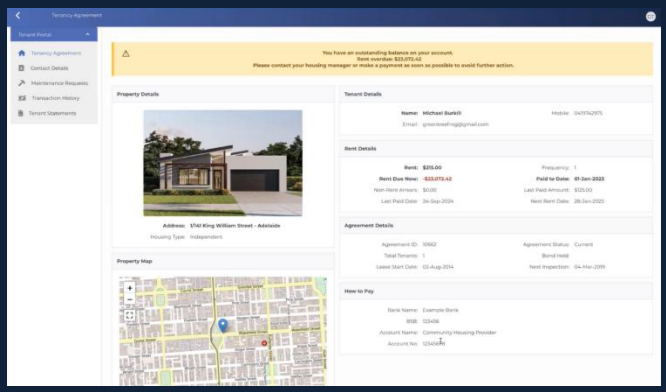
BHM Web draws on more than 15 years of experience working with the Community Housing sector. We understand that every provider has its own operating model, service responsibilities and reporting requirements. Our solution is designed to support these realities, helping your organisation manage its operations while maintaining a focus on tenants and service outcomes.

But technology is only part of the solution. Our experienced support team is committed to providing responsive, ongoing assistance, helping you get the most from BHM Web and supporting your organisation to succeed.

BHM Web

Manage – Empower - Deliver

Manage with confidence.



BHM Web provides the functionality required to manage social and affordable housing, supporting the full range of tenancy and property administration activities.

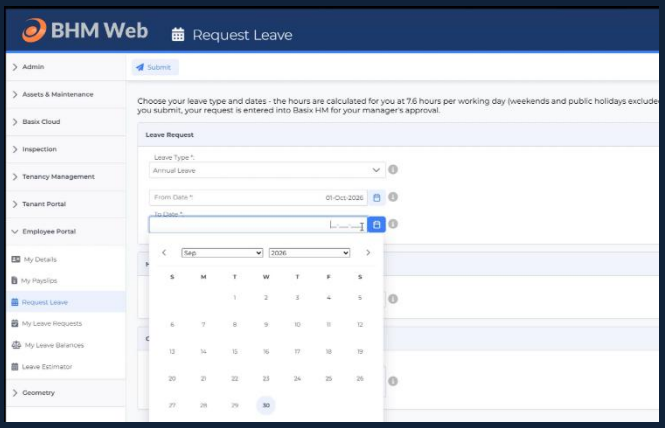
Key capabilities include:

- **Integrated rent and payment management** – automated Centrepay and PayWay payment processing and allocation, reducing manual handling and reconciliation.
- **Real-time tenancy information** – immediate visibility of rent days in arrears and paid-to dates, fully integrated with the finance system.
- **Tenant ledgers on demand** – generate tenant ledgers when required, with the option to email them as PDF documents.
- **Quick Rent Calculator** – quickly calculate and respond to a range of ad hoc rent payment enquiries.
- **Flexible property ownership arrangements** – manage properties owned by your organisation as well as properties managed on behalf of third parties.
- **Multiple housing programs** – configure different housing programs within the same database to reflect your organisation's operating requirements.
- **Microsoft Office integration** – use Word and Excel templates to generate documents and spreadsheets from within the system.
- **Automated rent invoicing** – streamline the creation of rent invoices and related administration.

Simplify payroll and give employees convenient access to their information.

BHM Web supports payroll and employee management across multiple entities, with flexible processing arrangements and integrated employee administration.

Our easy to use employee portal give your team instant access to their information – payslips, leave and much more.



Key capabilities include:

- **Multiple payroll entities** – process payroll for more than one organisational entity.
- **Flexible payrun schedules** – manage multiple concurrent payruns with different timelines, including fortnightly, monthly and special pay batches.
- **Organisational structures** – define organisational positions and maintain a flexible organisational hierarchy.
- **Comprehensive leave management** – configure leave types and accruals and manage employee leave requests through online approval workflows.
- **Streamlined leave approvals** – automatically direct leave approval requests to the appropriate manager based on the organisational hierarchy, with online, real-time approval.
- **Employee self-service** – allow employees to view and print their payslips and access details of previous payruns.

Take control of your operations with BHM Web today!

Bring your organisation's essential business functions together in one integrated solution. Give your people access to the information they need, reduce manual handling and confusion, deliver great outcomes for your clients.

Visit www.ems-solutions.com.au or contact sales@ems-solutions.com.au to arrange a demonstration.